

KLOUD UPDATE GUIDE

English Version



KLOUD+ Update

General preparations



Make sure your mobile device (smartphone or tablet) is charged, activate Bluetooth and download the CENTROPIX app to your mobile device from the App Store or Google Playstore, depending on the brand.



Have your WiFi and CENTROPIX access data (user name and password) ready.

A stable WiFi or hotspot connection is essential for a successful update.



Please ensure that the KLOUD+ is fully charged or ideally connected to the power supply in order to successfully update.


Just three important notes



The procedure for the update is divided into 3 categories.

- **CONNECT KLOUD TO APP**
- **CONNECT WIFI**
- **TO UPDATE**

Please follow this order exactly.

Exception: If your KLOUD+ is already connected to the WLAN, the steps under »SET UP WLAN« do not need to be carried out. (Can be seen when the WiFi icon  is visible in the app.)



Follow the »red hand« for the »app explanation«. This simplifies the process for you and you can't do anything wrong.

Intermediate steps are also carried out automatically by the app, which are not all shown and documented here in this document.

Our video can also help you with the procedure support:



We would like to remind you that due to the 4.3 update, the WLAN function of the KLOUD+ is switched off by default. This means that the WLAN must be switched on manually if required. This ensures that no WiFi signals are generated when they are not needed. As usual, Bluetooth is switched on and off using the »pairing button«. We can therefore recommend everyone to carry out the update - even if you otherwise use the KLOUD+ without an app used.


KLOUD+ CONNECT TO APP



1

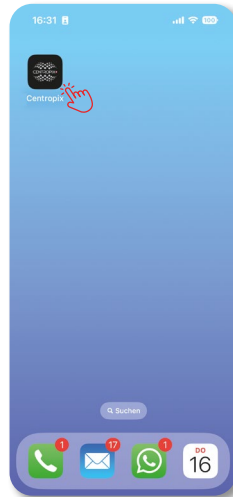


Switch on the KLOUD+ and after about 15 seconds the KLOUD+ is ready to use when at least 3 LED lamps light up.

The blue LED next to the pair button  must be lit for the update.

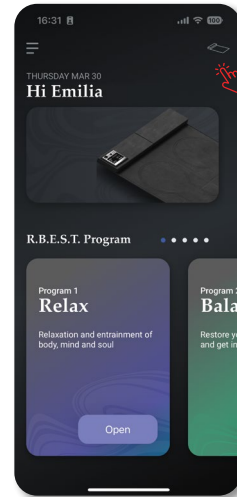
If this LED is not already lit, press the pair button  on the KLOUD+ control unit.

2



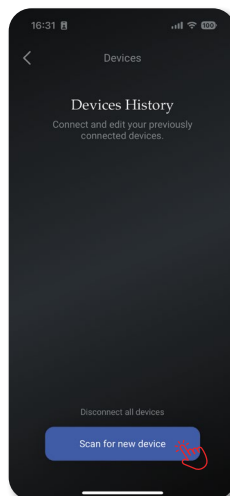
Open the CENTROPIX app.

3



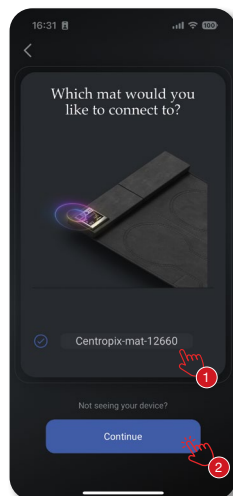
Click the KLOUD+ icon in the top right corner.

4



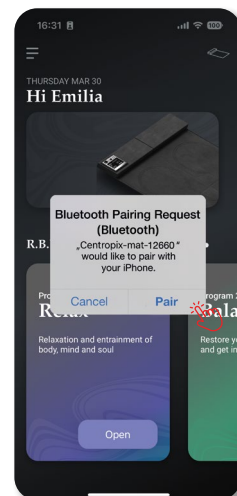
Click on the »Connect new device« button or select a device from the list. A new window will open and will now look for your KLOUD+.

5



Select your KLOUD+ (1) that you want to update here and click »Next« (2).

6

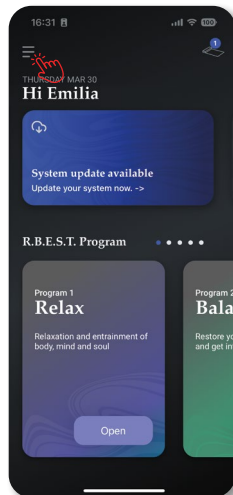


Click the Pair button. After that, the KLOUD+ is connected to the app.

CONNECT WIFI

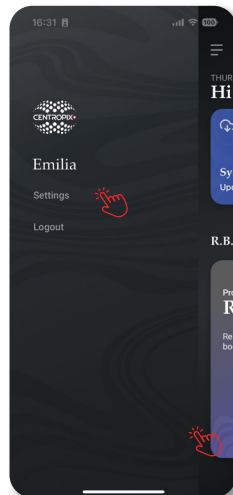


1



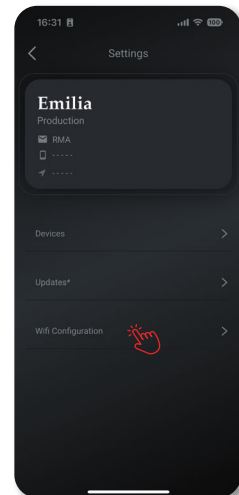
Click on the »Menu Icon« button (top left).

2



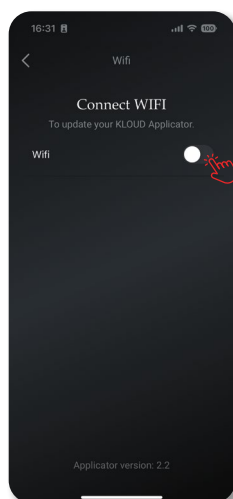
Click on »Settings«.

3



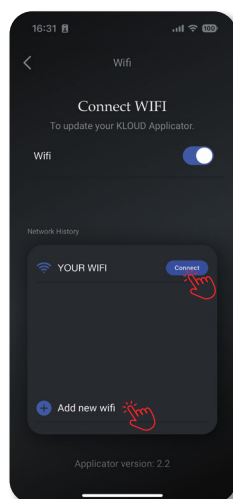
Click on »WLAN configuration«.

4



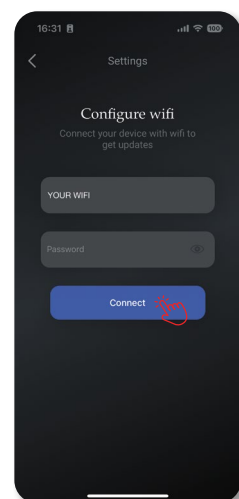
Turn on the WiFi switch.

5



Click „Connect“ when your WiFi network is displayed. Otherwise, click Add New WLAN and continue.

6

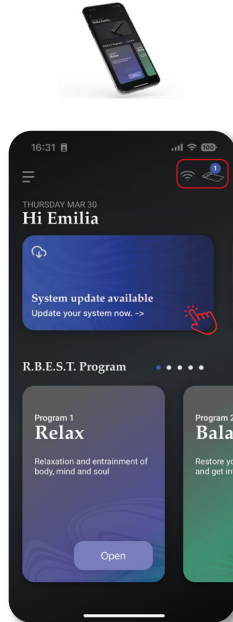


Enter your WiFi name and password and click on »Connect«. When asked for location, „allow“ access.



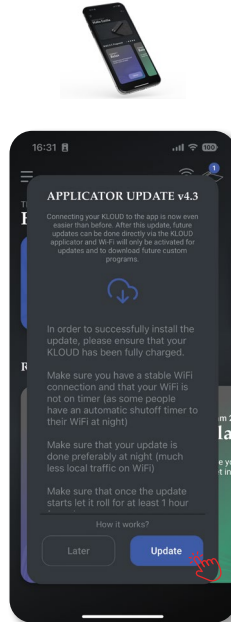
TO UPDATE

1



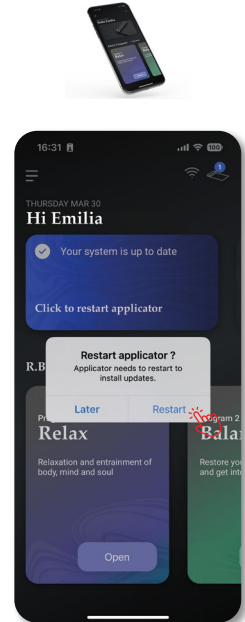
The WLAN and KLOUD+ icons should now be visible at the top. Click the Update Available button.

2



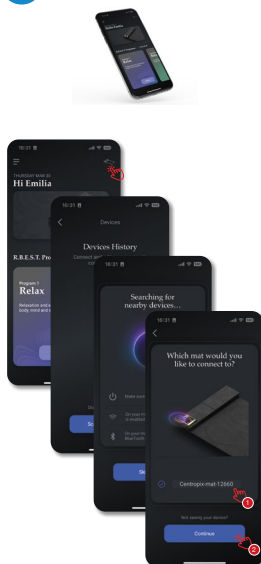
Now click on »Install«.
VERY IMPORTANT: Do not press any button on the KLOUD+ while the blue LED light is flashing.

3



Click on „Restart“. If the KLOUD+ does not turn on again, start the KLOUD+ with the start button.

4



Repeat steps 3 to 6 under „KLOUD+ connect to app“ and your KLOUD+ is ready to start again.

Congratulations,
your KLOUD+ is
now up to date.



If unexpected problems occur during the update, please feel free to contact us.

E-Mail
it-support@centropix.com

Our hotline is available from
Monday to Friday from
9:00 to 11:00 o'clock and from
16:00 to 18:00 o'clock (CET)
at your disposal.

Phone
+423 220 28 19